



682-JATT



[info@jatt.co.tt](mailto:info@jatt.co.tt)

## Janitorial Association of Trinidad and Tobago



# E.A.S.T

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## **Introduction**

Janitorial Association of Trinidad and Tobago (JATT) was founded by Mr. Paul Duncan in July 2015 but officially registered with the Registrar General of Trinidad and Tobago in July, 2020.

Covid 19 Corona virus has brought to the fore, the critical importance of janitorial cleaners and by extension, janitorial services. There is now an awareness of cleaning and more so, the persons that are involved in the cleaning industry.

During this pandemic, where managing our environment is key to flattening the curve, there is no better time to rally all the players together, in the janitorial industry.

The **Janitorial Association of Trinidad and Tobago** (JATT) comes at a time, when we believe cleaners and cleaning in general are the most important factors of the day. For years, governments, institutions, employers and people in general, have looked scornfully upon and treated cleaners with disdain and disrespect. Cleaners in Trinidad and Tobago for years have not been recognized, identified as a category of workers needing special attention, adequately remunerated for services rendered nor rewarded for the jobs they do. The consensus has always been that cleaners are “nobody”. Through JATT, all stakeholders in the cleaning industry can now be identified and recognized for the yeoman service they perform.

## **Our Mission**



To focus on the development of Janitorial Technicians, janitorial companies and manufacturers of janitorial chemicals. We strive to formulate and implement janitorial standards and protocols with the aim of improving and modernizing janitorial services. Through training, seminars and workshops, we will utilize conventional and technological media platforms, thus creating a space for all stakeholders in janitorial business. Janitorial Business is our Business!

## Our Vision



To be the premier organization in Trinidad and Tobago to regulate, advocate, certify, standardize, promote, defend and advance the janitorial community and industry which will be adopted by the wider Caribbean and the world.

## Our Core Values

Dependability  
Credibility  
Competence  
Honesty  
Efficiency  
Reliability  
Loyalty  
Commitment  
Confidentiality



## Our target

The Association was formed for the betterment of all stakeholders involved in janitorial and sanitation works. JATT targets the following:

- Janitorial individuals
- Registered Janitorial Companies
- Approved Manufacturers of janitorial chemicals
- Registered Suppliers of Janitorial equipment
- Providers of electrostatic induction fogging
- Sanitation workers
- Public and Private enterprise with Janitorial employees
- At risk Organizations and Institution serving the public



## Our Motto

Educate, Advocate, Standardize, Train - EAST

## Our purpose



JATT recognizes the value of janitorial services and more so, the people who provide those services to keep Trinidad and Tobago clean. In this pandemic, environmental management is critical in mitigating contamination of the virus and by extension, the spread of Covid 19. JATT has taken into consideration, all of the factors surrounding and relating to cleaning and we have identified for ourselves the purpose for our existence. These are, but are not limited to the following:

- To create a registry of individuals and companies involved in the cleaning industry.
- To investigate claims of misconduct by individuals and companies involved in cleaning.
- To register individuals and companies involved in the cleaning industry with the JATT.
- To sensitize Trinidad and Tobago on the importance of cleaning, sanitization and disinfection of occupational space using proper standards and procedures.
- To assist organizations in all business sectors to maintain a clean and safe environment.
- To recommend cleaning companies, equipment, procedures, chemicals and individuals that are vetted and certified for cleaning contracts.
- To set Standards for the delivery of cleaning services in accordance with international acceptable standards.
- To provide training and certification to janitorial individual and persons desiring to further their knowledge in the areas of cleaning.
- To educate the wider public on the importance cleaning services, procedures and the uses and hazards of cleaning chemicals.
- To lobby organizations and the government on the equitable treatment of those persons involved in the cleaning industry.

- To perform cleaning audits for organizations desiring to assess the state of their own internal cleaning.
- To regulate pricing for cleaning services.
- To formulate code of conduct to govern the behaviour of those persons involved in the provision of janitorial services.
- To assist all our members to develop their portfolios and to raise their standards in the delivery of janitorial services
- And much more.

## **Our Credibility**



JATT is the only Association of its kind in Trinidad and Tobago and the wider Caribbean. We are proud to represent persons involved in the cleaning industry. We recognize the value in our representation and we have taken up the mantle to lead where everyone else have abandoned. The Founder/President of JATT is certified by the International Janitorial Cleaning Services Association (IJCSA) and possess a Masters Certificate in Janitorial and a Masters Certificate in Green Cleaning. Mr. Duncan also possess several certificates offered by World Health Organization (WHO).



## **Our Courses**

The certification courses offered by JATT, are designed for persons of all academic levels. We tailor our courses to ensure 100% success. Our courses are designed not just to teach participants but also to learn from participants. For persons who might be uncomfortable with written exams, the same can be done orally, through the use of a virtual platform. The individual's knowledge and experience in cleaning processes and procedures will be tested. Accessing our online courses is very simple. Members will find it very easy navigating our online environment.

### **Courses are but is not limited to the following:**

- Certification in Cleaning, Sanitizing and Disinfection
- Residential Cleaning Certification
- Medical Cleaning Certification
- Carpet Cleaning Certification
- Green Cleaning Certification
- Janitorial Supervision Certification
- Public Transport Cleaning Certification
- Electrostatic Induction Disinfection Certification
- Chemical Hazard Identification Certification
- Mold inspection and remediation cleaning Certification
- Carpet Cleaning Certification



### **Who Can Register with JATT**

While we target persons more involved in the cleaning industry, we are open to registering every organization that will benefit from being a member of JATT. We have identified why we exist and we are committed to serve for the benefit of all our members.

### **How will you benefit from JATT**

The common question everyone asks is, "How does it benefit me to be a member of JATT"? Well, the answer is simple. JATT is also very concerned with the processes and procedures in cleaning and sanitization and the quality of services offered by janitors and janitorial companies. In this regard, a member will benefit from JATT, through its training and sensitization of processes and procedures involved, thus enhancing their skill sets, making them more marketable. We are concerned with setting standard operating procedures and ensuring the delivery of quality services. Additionally, a benefit of being a member of JATT, is that one will be recognized as a professional, thus an increase in self-esteem, finances and ultimately, the standard of living.

## **Benefits for Companies**

- Companies will benefit registering and becoming a member of JATT in the following ways:
- Referrals by JATT when business organizations both public and private are looking for service providers to clean, sanitize and disinfect their properties. Certified members are more marketable and have the advantage of obtaining lucrative contracts.
- Free advice from JATT's experts when responding to RFP/ITB/EOI
- 24/7 support from JATT's experts on janitorial issues
- Regular updates on new and trending janitorial tools, equipment and procedures
- Creation of a company profile on JATT's website
- Listed on JATT Service Directory
- Receive online reviews on JATT's Website
- Training and Certification at reduced cost for owners & employees
- Afforded reduced cost of janitorial equipment and chemicals at selective janitorial stores
- Email notification about janitorial tenders advertised in Trinidad and Tobago
- JATT will be an advocate for any of its members that are contributing to the development communities, the environment and people.

## **Benefits for Public & Private Organization**

- Assistance with terms of reference when soliciting contractors for janitorial works
- Auditing of occupational workspaces to assess cleaning status
- Provision of Standard Operating Procedures at reduced cost
- Implementation of Infection Prevention and Control Protocols at minimal cost
- Training Certification of Janitorial staff at reduced cost
- Recommendation of trained and certified individuals and companies to perform janitorial jobs

- Sanitization and Disinfection Services in accordance with international standards at reduced cost
- Appearance on evaluation committee to evaluate proposals for janitorial services

### **Benefits for Individual Cleaners and Sanitation Workers**

- Referrals by JATT when seeking employment and other opportunities for both residential and commercial cleaning
- Free advice from JATT's experts when drafting a job application letter
- 24/7 support from JATT's experts on janitorial operations
- Regular updates on new and trending janitorial tools, equipment and procedures
- Creation of an Individual profile on JATT's website
- Listed on JATT Service Directory to be found by employers
- Receive online reviews on JATT's Website
- Receive Training and Certification at reduced cost
- Afforded reduced cost of janitorial equipment and chemicals at selective janitorial stores
- Free online Workshops
- Email notification about janitorial employment nationwide
- Free reference letter from JATT once certified
- Opportunity to Join JATT's Executive Team
- Support when desiring to form own Janitorial Company
- Advocate for justice and fairness for individual member



## **Membership Fees & Duration**

JATT membership fee is minimal and the duration of membership is one (1) year. Members MUST renew their subscription when the anniversary date of joining the association have arrived. JATT will notify members of membership expiry dates. See Table below for membership fees.

	Description	Annual Fee	Monthly Cost
1	Individual Cleaners	\$ 300.00	\$25.00
2	Sanitation Workers	\$ 300.00	\$25.00
2	Companies	\$ 1,200.00	\$100.00
3	Public & Private Organizations	\$ 1,200.00	\$100.00
4	Annual membership fee is reduced by 200.00 each year for three years for Janitorial Companies and Public and Private organizations.		

## **Membership Certificate**

On becoming a member of JATT, a membership certificate will be sent to the new member after three (3) working days. . The Certificate will have a membership number and the expiry Date of membership. When membership is renewed, JATT will issue a new Membership Certificate but with the same membership number.

## **JATT Certificates**

JATT Certificates will be emailed to successful participants three (3) days after the completion of a course. JATT certificates will not carry expiry dates and can be used by the participants to show that they are certified in the respect areas of training. Mr. Duncan will be the facilitator and trainer for all courses and will sign all certificates of achievement.

## **Conclusion**

JATT will work with both public and private bodies to assist in the standardization, education and overall improvement of janitors and janitorial services nationwide. Our certified courses will provide the means for market recognition of the services and products of its members. Additionally, our commitment to advocacy and fair representation of individuals within the industry is paramount. Benefits to individuals and companies will be maintained throughout the membership period. As we focus on developing janitorial technicians and janitorial companies, operating standards and protocols will improve and be modernized. The competency and efficiency of janitorial services will be realized throughout. There is no better time to become a member like the present. Let's keep Trinidad and Tobago clean and safe as we drive the pandemic away. Become a registered member today!

**There is no better a time for JATT and no safer a time for Trinidad and Tobago.**